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Number of the article	1723
Title of the article	
Impact of Service Quality on Customer Satisfaction in Banking Industry of Pakistan: A Case Study of Karachi	
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Dear Editor,

Datas which were used in the article that has been given information about, were provided from most reliable sources. Findings, results and suggestions have been presented objectively. Findings, results and suggestions do not have any intentions for damaging and/or supporting any institution or organization.

Beside that findings results and suggestions do not include any situation about conflict of interest and/or conflict-relation interests with the institution which I work for.

On the other hand findings, results and suggestions do not include any situation about conflict of interest or conflict-relation interests with any institutional identity of JSAS, publishing policy of JSAS, editor and/or anyone in the board of editor.

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Author's (or Corresponding Author):

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Date	9th Oct 2018