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Dear Editor,

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Title of the article	
Impact of Service Quality on Customer Satisfaction in Banking Industry of Pakistan: A Case Study of Karachi	
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The article given information about has been properly prepared according to universal ethical scientific rules. Findings, opinions and suggestions have been supported by bibliography; there is no citation which has been taken from any sources that has not been written in the bibliography. All citations which have been written in the bibliography, have been properly taken according to universal ethical scientific rules. From the time of choosing subject of the article to the end of writing it, all scientific process has been conducted by me (excluding of people who I appreciated (if there are) and has been written for their supports). This article has not been prepared from someone's studies or labor/opinions.

People who have written the article as the authors, have been in an order according to their contribution, and it is out of question that writing name of people who have no labor/contribution to the article. Data which have been used in article, have been provided from most reliable resources. This article has not included data and results from any other articles which have been published before (without any citation). And it is not a section of a study.

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